

Hamilton Collective Ltd T/A Roastar Coffee – Website Legal Notice

Last updated: 15th May 2025

1. Privacy Notice

Hamilton Collective Ltd T/A Roastar Coffee (“we,” “us,” or “our”) respects your privacy and is committed to protecting your personal data. This Privacy Notice explains how we collect, use, and protect your data in compliance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Who We Are

Hamilton Collective Ltd T/A Roastar Coffee

Address: 8 East Street, Bromley, BR1 1QX, United Kingdom

Email: roastarcoffeeuk@gmail.com

We are the data controller of your personal data.

What We Collect

We collect personal data when you:

- **Contact us:** name, email address
- **Apply for a job:** name, email, phone number
- **Place an order online** (via Shopify): name, email, billing/shipping address, phone number (optional), and payment info (handled securely by Shopify and payment providers)
- **Sign up for marketing:** email or phone number (only with your consent)
- **Visit our website:** IP address, browser info, usage data (via cookies and analytics)
- **Visit our shop:** video footage (CCTV)

Why We Use It

We use your data to:

- Respond to queries and applications
- Process and fulfill online orders
- Send marketing (with your consent)
- Improve our services and site
- Provide a secure environment in-store (CCTV)

Legal bases: consent, contract performance, legal obligation, and our legitimate interests.

CCTV Monitoring

We operate CCTV in-store for security.

- **Retention:** footage is kept for 30 days
- **Access:** restricted to authorised personnel and law enforcement if necessary
- **Your rights:** you may request access to footage involving you, subject to identity verification

Marketing

We only send marketing communications if you’ve opted in. You can unsubscribe anytime by contacting us or using the unsubscribe link.

Sharing Data

We share data with:

- **Shopify** (online orders)
- **Email/SMS providers** (marketing, if opted in)
- **Analytics services** (anonymous usage data)

We do not sell your data.

International Transfers

Some partners (e.g., Shopify) may transfer data outside the UK. We ensure proper safeguards are in place, such as Standard Contractual Clauses.

Retention

We retain personal data only as long as needed or legally required. For example:

- Orders: 6 years (for accounting)
- Marketing: until you unsubscribe
- CCTV: 30 days

Your Rights

Under the UK GDPR, you can:

- Access your data
- Request correction or deletion
- Withdraw consent
- Object or restrict processing
- Request data portability

Contact us at **roastarcoffeeuk@gmail.com**.

You can also complain to the **ICO** at <https://ico.org.uk>

2. Cookie Policy

We use cookies to improve your browsing experience and analyze traffic.

What Are Cookies?

Cookies are small text files stored on your device.

Types of Cookies We Use:

- **Essential** – Core functionality (e.g. checkout)
- **Performance** – Analytics (e.g. Google Analytics)
- **Functional** – Remember preferences
- **Marketing** – Promotional tracking (only with consent)

Managing Cookies

You can disable or manage cookies via your browser settings.

3. Terms & Conditions

By using this website, you agree to the following terms.

General

This website is operated by Hamilton Collective Ltd T/A Roastar Coffee.

Website Use

No illegal use. No reproduction without permission.

Online Store

Orders are via Shopify. Provide accurate info. We may cancel or refuse service. Shopify's terms apply.

Intellectual Property

Content is our property. No reuse without permission.

Liability

No guarantees. Use at your own risk. We aren't liable for indirect or consequential losses.

Governing Law

These terms are governed by the laws of England and Wales.

Contact Us

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